

Service/Fitting Charges	
Call Out Fee (Collection & Return of devices)	
- 0 – 5 Miles	£0
- 5.1 – 9.9 Miles	£10
- 10 – 19.9 Miles	£15
- 20 – 39.9 Miles	£25
- 40 Miles +	£30 + £1 per mile
Call Out Fee (Repairing Devices Onsite)	
- 0 – 5 Miles	£5
- 5.1 – 9.9 Miles	£10
- 10 – 19.9 Miles	£15
- 20 – 39.9 Miles	£20
- 40 Miles +	£25 + £1 per mile
Diagnostic Fees	
- Standard Charge	£10
- Liquid Damage (Small Devices – Phone/Satnav)	£10
- Liquid Damage (Medium Devices – Tablet/Laptop)	£15
- Liquid Damage (Large Devices)	£20 - £30
- Faulty Motherboard (Mobile Phone/Satnav)	£20
- Faulty Motherboard (Tablet)	£30
- Faulty Motherboard (Laptop)	£20
- Faulty Motherboard (Desktop)	£25
- Faulty Motherboard (Gaming Computer)	£30
- Faulty Motherboard (All in One PC)	£35
- Faulty Motherboard (MacBook)	£50
- Faulty Motherboard (iMac – Fat Model)	£60
- Faulty Motherboard (iMac – Slim Model)	£70
- Faulty Motherboard (Mac Mini)	£60
- Faulty Motherboard (Mac Pro)	£50
Priority Service – Quicker Turnaround Time	£10
Onsite Rate (1st hour) + Call Out Fee	£30 (£20 OAP)
Onsite Rate (per hour)	£20
Remote Session Hourly	£30 (£20 OAP)
Home Tuition (per hour) + Call Out Fee	£20 (£15 OAP)
- Includes: Internet Browsing, MS Office, Windows, On-Line Shopping, Skype etc.	
Wireless Device Setup On-Site (1st hour) + Call Out Fee	£30 (£20 OAP)
- Includes: PC's, Laptops, Netbooks, Games Consoles, Tablets, Wireless Printers, Sky HD, Android TV Box	
Wireless Device Setup On-Site (per hour)	£20
Fitting Charges	
Memory/RAM Fitting (with Testing)	£10 + Part
SSD/HDD Fitting (with Clone Data)	£30 + Part
SSD/HDD Fitting (with Clean Install)	£45 + Part
SSD/HDD Fitting (with Clean Install & Data Backup)	£50 + Part
CPU Fitting (with Testing + Paste + Dust out of Fans)	£15 + Part
Desktop PSU Replacement/Upgrade	£15 + Part
Graphics Card (+ Driver) Replacement/Upgrade & Stress Test	£15 + Part
CPU Cooler (+Fan & Thermal Paste) Replacement/Upgrade	£15 + Part

CD/DVD/BR Drive (+ Driver) Replacement/Upgrade	£10 + Part
Network Adapters/Add-on Cards (+ Driver) Replacement/Upgrade	£10 + Part
Motherboard Fitting	
- Laptop	£30
- Desktop	£30
- Tablet (Android/Windows/Blackberry/Apple)	£35
- Mobile Phone (Android/Windows/Blackberry/Apple)	£40
- Satnav	£20
Screen Fitting	
- Satnav	£30
- Phone (Screwed/Glued)	£25 - £40
- Tablet (Screwed/Glued)	£25 - £50
- Laptop (+ Touchscreen)	£25 - £50
- MacBook/Apple Mac	£50
- AIO Desktop	£40
Miscellaneous Parts Fitting	
- Satnav	£20
- Phone	£20
- Tablet	£25
- Laptop	£20
- Desktop/AIO Desktop	£15 - £40
Satnav Battery Replacement	£15 + Part
Tablet Battery Replacement	£25 - £40 + Part
Mobile Phone Battery Replacement	£15 - £40 + Part
Laptop Battery Replacement	£10 + Part
Laptop Keyboard Replacement	£15 - £40 + Part
Laptop Cooling Fan Replacement	£25 + Part
Graphics Card Backplate	Ask for prices
Graphics Card Backplate (Custom + Decals)	Ask for prices
Graphics Card AIO Water Cooling	Ask for prices
Labour Charges	
Dust Out Fans	£5
- Dust Out + Casing Removal	£10
- Desktop PC	£10
Full Dust Out + Thermal Paste	£20
Full Service/Thorough Clean + Thermal Paste + Updates + Virus Scan	
- Laptop	£40
- Gaming Laptop	£50
- Desktop PC	£50
- Gaming PC	£55
- Desktop All in One PC	£60
- MacBook	£45
- iMac – Fat Model	£55
- iMac – Slim Model	£65
- Mac Mini	£45
- Mac Pro	£70
Memory Test (Runs for 1 Hour +)	£10
SSD/HDD Test	
- Pass (if errors found recommended to replace)	£5
User Group Configuration	£5 each

Laptop Charger/DC Jack Repair/Replace	
- Glue into Place	£25
- Harness Replacement	£20 + Part
- Board Replacement	£20 + Part
- Solder Repair/Replacement	£50 + Part
Satnav Charger Port/USB Port Repair/Replace	£30 - £60
Custom Desktop Build (We Supply Parts) + up to 2 Years Warranty	£60 + Parts
Custom Desktop Build (Customer Supplies Parts) + No Warranty	£80
- Transfer Data (+ Virus Scan) & Install Apps	£30
- Home Setup + Call Out Fee	£35
Computer Health Check (Hardware/Software Test + Virus Scan)	£20
Case Change/Swap	
- Desktop / AIO Desktop	£30
- Laptop/Netbook	£25
- Mobile Phone	£35
- Tablet	£20 - £40
- Apple iPhone	£25 - £45
- Apple iPad	£35 - £55
- Apple iMac	£50 - £70
- Apple MacBook	£45 - £65
- Apple iPod	£25 - £35
Software Repair/Install	
Account Password Removal	£30
Windows Installation & Drivers & Activation	
- Windows 7	£50
- Windows 8/8.1	£50
- Windows 10	£40
Windows Installation & Drivers & Activation & Data Backup	
- Windows 7	£60
- Windows 8/8.1	£60
- Windows 10	£50
Windows Operating System Repair	£35
Windows Fixes/Updates	£25
Windows Optimization	£25
Windows Drivers/Driver Update/Driver Issues	£20
Non-Windows OS Software Installation	£25
Windows OS SSD Tweaks/Configuration	£10
Software Installation	£15
Software Repair/Installation (+ Data Backup/Virus Scan)	
- Satnav / Tablet / Mobile Phone	£20 / £30 / £30
Software Update	
- Satnav / Tablet / Mobile Phone	£15 / £25 / £25
Repair Internet Browser Crashes (+ Bookmarks/Passwords Backup)	
- IE / Edge / Firefox / Chrome / Opera / Safari	£15
New Computer Setup & Customisation + Call Out Fee	£25
Email Account Setup & Configuration (Dependant on size)	£15 - £35
Data Security	
Safe Secure Data Wipe & Disposal	Free
Data Transfer (+ Virus Scan)	
- PC to PC / PC to Laptop	£25
- Laptop to Laptop / Laptop to PC	£30

Data Backup / Virus & PUP Removal	£15 / £5
Data Backup & Transfer to Device (+ Virus Scan) - USB Stick - USB External HDD	£20 + Part £20 + Part
Data Recovery - Standard - Extended (Deep Scan) - Deep (Professional)	£30 from £50 from £100
Virus/Malware/Trojan/PUP Removal/Bloatware	£50
Hardware Sale	
Power Cable - Kettle / Clover / Figure 8	Ask for prices
Laptop Charger Replacement	£10 + Part
USB Cable Replacement	Ask for prices
USB Mouse - Wired / Wireless	Ask for prices
USB Keyboard - Wired / Wireless	Ask for prices
Video Cable - VGA/HDMI/DVI/Display Cable	Ask for prices
UPS (Uninterruptible Power Supply)	Ask for prices
External Hard Drive	Ask for prices
NAS (Network Attached Storage)	Ask for prices
Wireless Home Network Solution	Ask for prices
Apple MacBook/iMac/Mac Mini/Mac Pro	
SSD/HDD Fitting (with Clone Data + Apps) - MacBook - iMac - Mac Mini - Mac Pro	£35 £45 £55 £35
SSD/HDD Fitting (with Latest OSX/macOS Fresh Install) - MacBook - iMac - Mac Mini - Mac Pro	£40 £50 £60 £40
SSD/HDD Fitting (with OS Install, Data Backup & Virus Scan) - MacBook - iMac - Mac Mini - Mac Pro	£50 £60 £70 £50
Speed Up Apple OS (Solid State Drive + RAM Upgrade)	£40 + Parts
iMac Adhesive (Newer Models)	£25
Apple Firmware Update (All Models)	£15
Motherboard Fitting - MacBook - iMac - Mac Mini - Mac Pro	£60 £70 £40 £60
Apple OSX Fresh Installation & Updates - OSX 10.0 Cheetah – 10.9 Mavericks - OSX 10.10 Yosemite – 10.11 El Capitan	£50 £40

- macOS 10.12 Sierra – macOS 10.15 Catalina	£40
Virus/Malware/Trojan/PUP Removal	£35
Memory Test	£10
SSD Tweaks/Configuration	£15
Apple OSX Upgrade/Update to Newer Version	£35
Apple Watch Software Repair/Installation/Update	£35
Smart Watch Repair	
All makes and models supported	Ask for prices
Camera Repair	
All makes and models supported	Ask for prices
Game Console Repair	
Full Service/Complete Dust Out + Thermal Paste + Software Update	£40
Full Clean Out/Complete Dust Out + Thermal Paste	£30
Software Update	£15
Software Repair/Fresh Install	£25
Miscellaneous Parts Fitting	£15 - £45
HDMI Port Socket Repair	£45
Nintendo Switch Charger Port Repair	£50
Board Level Repair (Minimum charge of £20.00)	£30 - £190
iPod/MP3 Player Repair	
All makes and models supported	Ask for prices
DVD Player/HiFi Lens Cleaning	
DVD & HiFi Lens Cleaning	£15
Other OS Installations (+ Updates)	
All Operating Systems Supported	Ask for prices
Drones – Quadcopters	
All makes & models Supported	Ask for prices