

Service/Fitting Charges	
Call Out Fee (Collection of devices) <ul style="list-style-type: none"> - 0 – 4.9 Miles - 5 – 9.9 Miles - 10 – 19.9 Miles - 20 – 39.9 Miles - 40 Miles + 	£0 £5 £10 £20 £25 + £1 per mile
Call Out Fee (Return of devices) <ul style="list-style-type: none"> - 0 – 4.9 Miles - 5 – 9.9 Miles - 10 – 19.9 Miles - 20 – 39.9 Miles - 40 Miles + 	£0 £5 £10 £20 £25 + £1 per mile
Call Out Fee (Repairing Devices Onsite) <ul style="list-style-type: none"> - 0 – 4.9 Miles - 5 – 9.9 Miles - 10 – 19.9 Miles - 20 – 39.9 Miles - 40 Miles + 	£5 £10 £15 £20 £25 + £1 per mile
Diagnostic Fees <ul style="list-style-type: none"> - Standard Charge - Liquid Damage (Small Devices – Phone/Satnav) - Liquid Damage (Medium Devices – Tablet/Laptop) - Liquid Damage (Large Devices) - Faulty Motherboard (Mobile Phone/Satnav) - Faulty Motherboard (Tablet) - Faulty Motherboard (Laptop) - Faulty Motherboard (Desktop) - Faulty Motherboard (Gaming Computer) - Faulty Motherboard (All in One PC) - Faulty Motherboard (MacBook) - Faulty Motherboard (iMac – Fat Model) - Faulty Motherboard (iMac – Slim Model) - Faulty Motherboard (Mac Mini) - Faulty Motherboard (Mac Pro) 	£10 £10 £15 £20 - £30 £20 £30 £20 £25 £30 £35 £50 £60 £70 £50 £60
Onsite Rate (1st hour) + Call Out Fee	£30 (£20 OAP)
Onsite Rate (per hour)	£20
Remote Session Hourly	£30 (£20 OAP)
Home Tuition (per hour) + Call Out Fee <ul style="list-style-type: none"> - Includes: Internet Browsing, MS Office, Windows, On-Line Shopping, Skype etc. 	£20 (£15 OAP)
Wireless Device Setup On-Site (1st hour) + Call Out Fee <ul style="list-style-type: none"> - Includes: PC's, Laptops, Netbooks, Games Consoles, Tablets, Wireless Printers, Sky HD, Android TV Box 	£30 (£20 OAP)
Wireless Device Setup On-Site (per hour)	£20
Fitting Charges	
Memory/RAM Fitting (with Testing)	£10 + Part
SSD/HDD Fitting (with Clone Data)	£25 + Part
SSD/HDD Fitting (with Clean Install)	£45 + Part

SSD/HDD Fitting (with Clean Install & Data Backup)	£50 + Part
CPU Fitting (with Testing + Paste + Dust out of Fans)	£15 + Part
Desktop PSU Replacement/Upgrade	£15 + Part
Graphics Card Replacement/Upgrade & Stress Test	£15 + Part
CPU Cooler (+Fan & Thermal Paste) Replacement/Upgrade	£15 + Part
CD/DVD/BR Drive (+ Driver) Replacement/Upgrade	£10 + Part
Network Adapters/Add-on Cards (+ Driver) Replacement/Upgrade	£10 + Part
Motherboard Fitting	
- Laptop	£30
- Desktop	£20 - £30
- Tablet (Android/Windows/Blackberry/Apple)	£20 - £50
- Mobile Phone (Android/Windows/Blackberry/Apple)	£20 - £50
- Satnav	£20
Screen Fitting	
- Satnav	£30
- Phone (Screwed/Glued)	£20 - £40
- Tablet (Screwed/Glued)	£25 - £50
- Laptop (+ Touchscreen)	£25 - £50
- MacBook/Apple Mac	£50
- AIO Desktop	£40
Miscellaneous Parts Fitting	
- Satnav	£20
- Phone	£15 - £25
- Tablet	£25
- Laptop	£20
- Desktop/AIO Desktop	£15 - £40
Satnav Battery Replacement	£20 + Part
Tablet Battery Replacement	£25 + Part
Mobile Phone Battery Replacement	£20 - £40 + Part
Laptop Battery Replacement	£15 + Part
Laptop Keyboard Replacement	£15 + Part
Laptop Cooling Fan Replacement	£25 + Part
Graphics Card Backplate	Ask for prices
Graphics Card Backplate (Custom + Decals)	Ask for prices
Graphics Card AIO Water Cooling	Ask for prices
Labour Charges	
Dust Out Fans	£5
Full Service/Thorough Clean + Thermal Paste	
- Laptop	£25
- Gaming Laptop	£40
- Desktop PC	£40
- Gaming PC	£45
- Desktop All in One PC	£50
- MacBook	£30
- iMac – Fat Model	£45
- iMac – Slim Model	£55
- Mac Mini	£35
- Mac Pro	£60
Memory Test	£5
SSD/HDD Test	
- Pass	£5

- Pass After Repair (Recommended to replace if repaired)	£10
User Group Configuration	£5 each
Laptop Charger/DC Jack Repair/Replace	
- Glue into Place	£25
- Harness Replacement	£20 + Part
- Board Replacement	£20 + Part
- Solder Repair/Replacement	£50 + Part
Sat Nav Charger Port/USB Port Repair/Replace	£30 - £60
Custom Desktop Build (We Supply Parts)	£50 + Parts
Custom Desktop Build (Customer Supplies Parts)	£80
- Transfer Data (+ Virus Scan) & Install Apps	£25
- Home Setup + Call Out Fee	£35
Computer Health Check	£20
Case Change/Swap	
- Desktop / AIO Desktop	£25 / £35
- Laptop/Netbook	£20 - £30
- Mobile Phone	£15 - £35
- Tablet	£20 - £40
- Apple iPhone	£25 - £45
- Apple iPad	£35 - £55
- Apple iMac	£50 - £70
- Apple Macbook	£45 - £65
- Apple iPod	£25 - £35
Software Repair/Install	
Account Password Removal	£15
Windows Installation & Drivers & Activation & Data Backup	
- Windows 7	£50
- Windows 8/8.1	£50
- Windows 10	£45
Windows Operating System Repair	£25
Windows Fixes/Updates	£25
Windows Optimization	£25
Windows Drivers/Driver Update	£20
Non-Windows OS Software Installation	£25
Windows OS SSD Tweaks	£15
Software Installation (+ Data Backup/Virus Scan) & Repair	
- Satnav / Tablet / Mobile Phone	£20 / £30 / £30
Software Update	
- Satnav / Tablet / Mobile Phone	£15 / £25 / £25
TV Box Firmware Install/Repair	£20
TV Box Software Install/Repair & Configuration	£15
Repair Internet Browser Crashes (+ Bookmarks/Passwords Backup)	
- IE / Edge / Firefox / Chrome / Opera / Safari	£15
New Computer Setup & Customisation + Call Out Fee	£20
Driver Issues	£15
Email Account Setup & Configuration	£15 - £35
Data Security	
Safe Secure Data Wipe & Disposal	Free
Data Transfer (+ Virus Scan)	
- PC to PC / PC to Laptop	£25
- Laptop to Laptop / Laptop to PC	£30

Data Backup / Virus & PUP Removal	£15 / £5
Data Backup & Transfer to Device (+ Virus Scan)	
- USB Stick	£20 + Part
- USB External HDD	£20 + Part
Data Recovery	
- Standard	£30
- Extended (Deep Scan)	from £50
- Deep (Professional)	from £100
Virus/Malware/Trojan/PUP Removal/Bloatware	£40
Hardware Sale	
Power Cable	
- Kettle / Clover / Figure 8	£5 / £7 / £7
Laptop Charger Replacement	£10 + Part
USB Cable Replacement	£5
USB Mouse	
- Wired / Wireless	£7 / £10
USB Keyboard	
- Wired / Wireless	£15 / £20
Video Cable	
- VGA	£5 - £10
- HDMI	£5 - £18
- DVI	£5 - £20
- Display Cable	£5 - £15
UPS (Uninterruptible Power Supply)	Ask for prices
External Hard Drive	Ask for prices
NAS (Network Attached Storage)	Ask for prices
Wireless Home Network Solution	Ask for prices
Apple MacBook/iMac/Mac Mini/Mac Pro	
SSD/HDD Fitting (with Clone Data - All Data + Apps)	
- MacBook / iMac / Mac Mini / Mac Pro	£35 / £45 / £55 / £35
SSD/HDD Fitting (with Latest OSX/macOS Fresh Install)	
- MacBook / iMac / Mac Mini / Mac Pro	£40 / £50 / £60 / £40
SSD/HDD Fitting (with OS Install, Data Backup & Virus Scan)	
- MacBook / iMac / Mac Mini / Mac Pro	£50 / £60 / £70 / £50
Speed Up Apple OS (Solid State Drive + RAM Upgrade)	£30 + Parts
iMac Adhesive (Newer Models)	£20
Apple Firmware Update (All Models)	£15
Motherboard Fitting	
- MacBook	£55 / £70 / £45 / £60
- iMac	
- Mac Mini / Mac Pro	
Apple OSX Fresh Installation & Updates	
- OSX 10.0 Cheetah – 10.9 Mavericks	£50
- OSX 10.10 Yosemite	£45
- OSX 10.11 El Capitan	£45
- macOS 10.12 Sierra – macOS 10.15 Catalina	£40
Virus/Malware/Trojan/PUP Removal	£30
Memory Test	£5
SSD Tweaks	£5
Apple OSX Upgrade/Update to Newer Version	£25
Apple Watch Software Repair/Installation/Update	£35

Smart Watch Repair	
All makes and models supported	Ask for prices
Camera Repair	
All makes and models supported	Ask for prices
Game Console Repair	
Full Service/Complete Dust Out + Thermal Paste	£35
Software Update	£15
Software Repair/Fresh Install	£25
Miscellaneous Parts Fitting	£15 - £45
HDMI Port Socket Repair	From £45
Nintendo Switch Charger Port Repair	£60
iPod/MP3 Player Repair	
All makes and models supported	Ask for prices
DVD Player/HiFi Lens Cleaning	
DVD & HiFi Lens Cleaning	£15
Other OS Installations (+ Updates)	
All Operating Systems Supported	Ask for prices
Drones – Quadcopters	
All Models Supported – Ask for prices	